SMART TOOLS
to optimize your SAP PRO solutions

Figaf Support Optimizer Tool™

Do you want to reduce the time spent on support?

Tracking
Tracking of which errors that occur on which interfaces

24/7 support
24/7 support receiving step by step procedures to fix the problems

Automatization
When system/network is back reprocessing failed messages

Notifications
Ability to send emails to any Incident systems

Learning
Making fewer errors with the insight of past errors

Overview
One place to see errors and processing status

Memory
Saving procedures for error handling to next support case

Automatization
Automating notifications to business and resending messages

Read more and get a free 30 day trial:

figaf.com/SOT

Save lots of time on support

+ **bring down support tasks**
+ **free resources from your valuable IT employees to e.g. run projects**
+ **remove frustration from customers (internal and external)**
+ **save money for the company by reducing "breakdown time"**

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Figaf

Directly implementable with your existing SAP PRO system